

How to open the broadband terminal box



Overview

That's an ONT cover (box) not the ONT itself, that is behind the right hand cover inside which is secured with a screw, the side you can access is not screwed shut, simply lift the tab (may be tight but you shouldn't break it). What is the Openreach box on your wall?

It's called an Optical Network Terminal, or ONT. It's not a router, and it's not a traditional modem. It's specific to Full Fibre broadband, and it's completely normal to. Google images suggest that there is a small lip on the bottom of the smaller section that pulls forward, allowing the cover to open along the hinged top. Looks like that hides a screw securing the larger section 14-06-2024 9h37 - edited 14-06-2024 9h46
Re: How to open FTTP ONT modem?

That's an ONT. There are two pieces of equipment you'll need to get your service working on your activation date. You are very likely to have a negative affect in your service however.



Article Content

Hot

Openreach modem (ONT) explained: Ports and models

This white box connects to a fibre-optic cable that runs to your house and enables you to access our FTTP fibre network for broadband and voice. There are several

Oct 23, 2025 Hot

How to Turn on Cable Box Outside? | Easy Guidelines

You can turn on your cable box by pressing the power button after plugging it into the wall outlet. A cable box connects devices (TV, modem, etc) of

Aug 02, 2025 Hot

What equipment will I get with Fibre to the Home or

Openreach fibre modem This is used to provide your voice and broadband service. It's also known as an Optical Network Termination box or ONT. Your telephone or

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FTTP Installation Guide - Full Fibre Broadband Setup

Learn what to expect during your FTTP (Full Fibre) broadband installation, including engineer visit details, ONT setup, drilling requirements, and how to get online

Jan 14, 2026 Hot

Optical Network Terminal (ONT) User Guide

Optical Network Terminal (ONT) User Guide Updated April 2021 seethelight from Sky uses fibre to bring you high-speed internet and therefore uses some equipment you may not be familiar with. This guide

Dec 04, 2025 Hot

Openreach equipment in your home | ONT Box, Fibre & what not to

Frequently asked questions What is the Openreach box on my wall called? The box on your wall is called an Optical Network Terminal, or ONT for short. It's a small piece of equipment installed by

Apr 19, 2026 Hot

Openreach FTTP New Service Self Install Help Guide

Openreach FTTP New Service Self Install Help Guide Updated 9 months ago by Tech Support We look forward to providing you with your new

Nov 23, 2025 Hot

How to Check Your ONT (Optical Network Terminal)

If you are ever in need of checking your ONT, this video will show you how to do so and what it is you are looking for. Always remember to securely close the box afterwards to prevent any damage ...

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Openreach FTTP ONT

Openreach will usually install a junction box on the outside of the property. This connects up the fibre from the street to the fibre that goes inside the property.

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Position of optical network terminal box | Sky Community

The wall with the outside box has a kitchen with tiled walls and a bedroom, neither of which is suitable for drilling through. I'll speak with the engineer when he arrives to see what options I

Aug 15, 2025 Hot

Fiber ONT Troubleshooting | BroadbandSearch

Optical Network Terminal (ONT) troubleshooting guide: Tackling common glitches, step-by-step fixes, and preventive care for fiber-optic internet.

Jul 11, 2025 Hot

Openreach FTTP New Service Self Install Help Guide

An ONT (Optical Network Terminal) is a small white Openreach branded box fitted inside the property. It connects your property to the full fibre

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Home wiring and ADSL broadband set up checklist | BT Help

Home wiring and ADSL broadband set-up checklist If you're having trouble with your broadband, a few simple checks can get you back up and running. First, you'll need to check your type of primary

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What type of primary socket have I got? | BT Help

If your primary socket has one socket, like this: You must use a microfilter for every phone socket in your home with any phone or broadband equipment plugged in (including your Hub, phones, answer

Feb 07, 2026 Hot

How to open Telecom and Internet Service Provider (ISP) terminals

The Tech Surgeon demonstrates How to access a pedestal Telecommunications terminal using the 216B tool or Can Wrench.

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How to set up your Sky Broadband Hub with fibre to the ...

Learn how to set up Sky full fibre broadband with ease using an Optical Network Terminal (ONT) and Sky Broadband hub. This video shows you the step-by-step process so there's no need for an ...

Jul 25, 2025 Hot

How is "Fibre to the Home" installed? | BT Help

There are different ways of installing fibre broadband, depending on what kind of property you live in or whether there's an Openreach modem already installed.

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Solved: How to open FTTP ONT modem?

Re: How to open FTTP ONT modem? Google images suggest that there is a small lip on the bottom of the smaller section that pulls forward, allowing

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1+1 ONT and Enclosure Factsheet

1+1 ONT and Enclosure Factsheet We've launched this new style Optical Network Termination point (ONT) and enclosure in December 2017, the smaller ONT means we can fit it and the Battery

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Restart your Openreach modem to fix connection

Connection problems can often be solved by "power cycling" your equipment which just means shutting it down and then switching it back on in a controlled way. You

Mar 21, 2026 Hot

OPENREACH ONT DEVELOPER'S MANUAL Pdf

What are the basic steps to set up an Openreach ONT? Fitting the double electrical socket and double back box to the wall. Fitting the slave voice socket and RJ45

Nov 13, 2025 Hot

Optical Network Terminal | Sky Help

Optical Network Terminal If you're getting your broadband through Full Fibre (FTTP - Fibre to the Premises), you'll need an Optical Network Terminal (ONT) in your home to set up your hub, instead

Jun 19, 2026 Hot

What do the lights on the Openreach modem mean?

Learn what the lights on your Openreach modem (ONT) mean and how to check your fibre broadband connection if something doesn't look right.

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Quick Guide Home Wiring

In addition, the latest Openreach ONT variants no longer come with an integrated ATA (Analogue Telephone Adaptor). Some CPs may provide an ATA port on their router, but this is dependent on

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What tool is required to open the cable box outside the

Aside from that you can use some side cutters to cut below that point and force it to open. You can also try and wedge a flat head in between the outer and inner

Aug 01, 2025 Hot

What do the lights on my OpenReach Full Fibre modem

With vastly superior speeds over traditional fibre broadband, it's slowly rolling out across the UK. One aspect of the installation is a wall mounted

Dec 05, 2025

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